

Resident Questions for Housing Area Panel

Reference: C3.5

Question Title	Laundry Room Review
Date question raised	19/12/2022
Week of Area Panel	13/2/2023
Area in city	Central
Star rating applied by residents	3 stars – city wide
Deadline for officer response	9am on 19 th January
Name of officer responding	Hilary Edgar
Officer job title	Housing Service Operations Manager

Resident Question

Issue:	Residents are concerned that a review of the laundries is taking place without the involvement of Resident Associations and residents who use the laundries.
Background:	Residents have ideas about the management and future of the laundries in their blocks and would like these to be listened to and considered before any proposals are put forward by the Council.
Action requested:	Ask for a report: <ol style="list-style-type: none"> a. Is there a review of the laundries in progress? b. What plans are there to involve residents in this?

Officer Response

Officer contact details:	Hilary.edgar@brighton-hove.gov.uk
Officer Response:	Thank you for your interest in the council's laundries. The current contract for laundry provision in general needs housing is due to end in July this year; this will not affect laundries in seniors' housing. We are considering options for the future of this service and are interested in hearing residents' views. A report on this will be presented at the next round of Area Panel meetings.
Action:	Report to Area Panels
Start date:	Ongoing
End date:	Ongoing

